Steps given below are provided on a best effort basis and for HSBC customers to use as a guidance only. Please also note that these steps may change over time. For more details, kindly contact the respective bank.

Steps to make a transfer / payment from Commercial bank online banking to HSBC Credit card .

1. Log in to the Commercial Bank online banking service
2. Click on "Fund Transfers" on the top menu and click on "Fund Transfers-Third Party Unregistered"
3. On the "Fund Transfer to Un-Registered Accounts" screen, enter details as below:

Sender Details	
Account Number	Select the account you want to make the payment from (the debiting account)
Transferring Currency Type	Select LKR (Sri Lankan Rupees)
Transfer Amount	Enter the amount you wish to transfer / pay
Transfer Type	Select "To Other Local Banks" from the options
Details of Payment	Select "Credit Card Settlement"
Sender's Account Narration	Type in as required
Beneficiary Details	
Beneficiary Name	Enter the HSBC credit cardholder name
Beneficiary Account Number	Enter the 16 digit HSBC Credit Card number
Bank Name	Select "HONGKONG AND SHANGHAI BANK"
Branch Name	Select "COLOMBO-HEAD OFFICE"
Beneficiary's Account Narration	Type in as required
Delivery Option	Select "Real Time"
Click Submit	

4. You will be presented with a Confirmation page. Review the details for accuracy and if in order, enter your password and click on Submit button
5. You will be requested to enter the One Time Password (OTP) which will be sent via SMS / email. Enter the OTP and click on Submit button.
6. Transaction complete page will be shown with status of the transaction (e.g. Transaction submitted to the bank successfully).